

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
WASHINGTON, DC 20549

FORM 10-Q

(Mark One)

Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended November 2, 2019

OR

Transition report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from _____ to _____

Commission file number: 001-32320

BUILD-A-BEAR WORKSHOP, INC.
(Exact Name of Registrant as Specified in Its Charter)

Delaware
(State or Other Jurisdiction of
Incorporation or Organization)

43-1883836
(IRS Employer
Identification No.)

1954 Innerbelt Business Center Drive
St. Louis, Missouri
(Address of Principal Executive Offices)

63114
(Zip Code)

(314) 423-8000
(Registrant's Telephone Number, Including Area Code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of each exchange on which registered
Common stock	BBW	New York Stock Exchange

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Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically, every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of “large accelerated filer,” “accelerated filer,” “smaller reporting company,” and “emerging growth company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 14(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of December 9, 2019, there were 15,219,877 issued and outstanding shares of the registrant’s common stock.

**BUILD-A-BEAR WORKSHOP, INC.
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PART I-FINANCIAL INFORMATION

Item 1. Financial Statements

BUILD-A-BEAR WORKSHOP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED BALANCE SHEETS
(Dollars in thousands, except share and per share data)

	November 2, 2019	February 2, 2019	November 3, 2018
	(Unaudited)		(Unaudited)
ASSETS			
Current assets:			
Cash and cash equivalents	\$ 6,167	\$ 17,894	\$ 8,631
Inventories, net	66,205	58,356	57,309
Receivables, net	10,250	10,588	12,962
Prepaid expenses and other current assets	6,327	12,960	16,848
Total current assets	<u>88,949</u>	<u>99,798</u>	<u>95,750</u>
Operating lease right-of-use asset	135,810	-	-
Property and equipment, net	65,954	66,368	73,343
Deferred tax assets	3,203	3,099	6,783
Other intangible assets, net	27	731	887
Other assets, net	2,734	2,050	2,091
Total Assets	<u>\$ 296,677</u>	<u>\$ 172,046</u>	<u>\$ 178,854</u>
LIABILITIES AND STOCKHOLDERS' EQUITY			
Current liabilities:			
Accounts payable	\$ 18,390	\$ 22,551	\$ 18,179
Accrued expenses	9,985	10,047	7,559
Operating lease liability short term	31,537	-	-
Gift cards and customer deposits	19,141	21,643	18,580
Short-term borrowings	-	-	7,250
Deferred revenue and other	2,347	1,936	2,006
Total current liabilities	<u>81,400</u>	<u>56,177</u>	<u>53,574</u>
Operating lease liability long term	130,394	-	-
Deferred rent	-	18,440	18,066
Deferred franchise revenue	1,289	1,625	1,557
Other liabilities	1,651	1,490	1,765
Commitments and contingencies	-	-	-
Stockholders' equity:			
Preferred stock, par value \$0.01, Shares authorized: 15,000,000; No shares issued or outstanding at November 2, 2019, February 2, 2019 and November 3, 2018	-	-	-
Common stock, par value \$0.01, Shares authorized: 50,000,000; Issued and outstanding: 15,219,915, 14,953,142 and 14,956,711 shares, respectively	152	150	150
Additional paid-in capital	69,955	69,088	68,274
Accumulated other comprehensive loss	(11,927)	(12,018)	(12,049)
Retained earnings	23,763	37,094	47,517
Total stockholders' equity	<u>81,943</u>	<u>94,314</u>	<u>103,892</u>
Total Liabilities and Stockholders' Equity	<u>\$ 296,677</u>	<u>\$ 172,046</u>	<u>\$ 178,854</u>

See accompanying notes to condensed consolidated financial statements.

BUILD-A-BEAR WORKSHOP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS
AND COMPREHENSIVE INCOME (LOSS)

(Dollars in thousands, except share and per share data)

	Thirteen weeks ended		Thirty-nine weeks ended	
	November 2, 2019	November 3, 2018	November 2, 2019	November 3, 2018
Revenues:				
Net retail sales	\$ 66,575	\$ 65,298	\$ 222,837	\$ 227,760
Commercial revenue	2,560	2,171	8,507	4,245
International franchising	1,249	1,225	2,616	3,051
Total revenues	<u>70,384</u>	<u>68,694</u>	<u>233,960</u>	<u>235,056</u>
Costs and expenses:				
Cost of merchandise sold - retail	40,284	42,129	126,722	134,115
Cost of merchandise sold - commercial	1,412	773	3,887	1,843
Cost of merchandise sold - international franchising	962	731	2,417	1,650
Total cost of merchandise sold	<u>42,658</u>	<u>43,633</u>	<u>133,026</u>	<u>137,608</u>
Consolidated gross profit	27,726	25,061	100,934	97,448
Selling, general and administrative expense	35,412	35,069	106,940	109,334
Interest expense (income), net	8	(16)	21	5
Loss before income taxes	(7,694)	(9,992)	(6,027)	(11,891)
Income tax benefit	(1,821)	(3,928)	(126)	(4,381)
Net loss	<u>\$ (5,873)</u>	<u>\$ (6,064)</u>	<u>\$ (5,901)</u>	<u>\$ (7,510)</u>
Foreign currency translation adjustment	(349)	(34)	92	(1,249)
Comprehensive loss	<u>\$ (6,222)</u>	<u>\$ (6,098)</u>	<u>\$ (5,809)</u>	<u>\$ (8,759)</u>
Loss per common share:				
Basic	<u>\$ (0.40)</u>	<u>\$ (0.42)</u>	<u>\$ (0.40)</u>	<u>\$ (0.51)</u>
Diluted	<u>\$ (0.40)</u>	<u>\$ (0.42)</u>	<u>\$ (0.40)</u>	<u>\$ (0.51)</u>
Shares used in computing common per share amounts:				
Basic	14,752,307	14,590,614	14,697,592	14,597,255
Diluted	14,752,307	14,590,614	14,697,592	14,597,255

See accompanying notes to condensed consolidated financial statements.

BUILD-A-BEAR WORKSHOP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(Unaudited)
(Dollars in thousands)

	<u>Thirty-nine weeks ended</u>	
	<u>November 2,</u> <u>2019</u>	<u>November 3,</u> <u>2018</u>
Cash flows used in operating activities:		
Net loss	\$ (5,901)	\$ (7,510)
Adjustments to reconcile net loss to net cash provided by operating activities:		
Depreciation and amortization	10,359	12,186
Stock-based compensation	1,827	2,624
Asset impairment	-	626
Deferred taxes	(106)	(3,207)
Provision for doubtful accounts	(140)	-
Loss on disposal of property and equipment	33	66
Change in assets and liabilities:		
Inventories, net	(7,971)	(174)
Receivables, net	370	(4,116)
Prepaid expenses and other assets	6,610	(3,803)
Accounts payable and accrued expenses	(4,715)	(6,302)
Operating leases	1,892	1,071
Gift cards and customer deposits	(2,916)	(637)
Deferred revenue	(905)	149
Net cash used in operating activities	<u>(1,563)</u>	<u>(9,027)</u>
Cash flows used in investing activities:		
Purchases of property and equipment	(10,099)	(8,853)
Proceeds from property insurance	-	84
Net cash used in investing activities	<u>(10,099)</u>	<u>(8,769)</u>
Cash flows used in financing activities:		
Proceeds from the exercise of employee stock options, net of withholding tax payments	(245)	(134)
Borrowings under line of credit	-	7,250
Purchases of Company's common stock	-	(1,927)
Net cash provided by (used in) financing activities	<u>(245)</u>	<u>5,189</u>
Effect of exchange rates on cash	180	(261)
Net decrease in cash and cash equivalents	(11,727)	(12,868)
Cash and cash equivalents, beginning of period	17,894	21,499
Cash and cash equivalents, end of period	<u>\$ 6,167</u>	<u>\$ 8,631</u>
Supplemental disclosure of cash flow information:		
Net cash paid (received) during the period for income taxes	<u>\$ (2,055)</u>	<u>\$ 2,320</u>

See accompanying notes to condensed consolidated financial statements.

Notes to Condensed Consolidated Financial Statements

1. Basis of Presentation

The condensed consolidated financial statements included herein are unaudited and have been prepared by Build-A-Bear Workshop, Inc. and its subsidiaries (collectively, the “Company”) pursuant to the rules and regulations of the U.S. Securities and Exchange Commission (“SEC”). Certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. generally accepted accounting principles (“GAAP”) have been condensed or omitted pursuant to such rules and regulations. The condensed consolidated balance sheet of the Company as of February 2, 2019 was derived from the Company’s audited consolidated balance sheet as of that date. All other condensed consolidated financial statements contained herein are unaudited and reflect all adjustments which are, in the opinion of management, necessary to summarize fairly the financial position of the Company and the results of the Company’s operations and cash flows for the periods presented. All of these adjustments are of a normal recurring nature. All significant intercompany balances and transactions have been eliminated in consolidation. Because of the seasonal nature of the Company’s operations, results of operations of any single reporting period should not be considered as indicative of results for a full year. These condensed consolidated financial statements should be read in conjunction with the Company’s audited consolidated financial statements for the fiscal year ended February 2, 2019, which were included in the Company’s Annual Report on Form 10-K filed with the SEC on April 18, 2019.

Recent Accounting Pronouncements – Adopted in the Current Year

Effective February 3, 2019, the Company adopted the Financial Accounting Standards Board (“FASB”) new guidance on leases (“Topic 842”), which replaced most existing lease accounting guidance in U.S. GAAP. The Company elected the optional transition method that gives companies the option to use the effective date as the date of initial application on transition, and as a result, the Company did not adjust its comparative period financial information or make the new required lease disclosures for periods before the effective date.

See Note 3 — Leases for additional information.

2. Revenue

Nearly all the Company’s revenue is derived from retail sales (including e-commerce sites) and is recognized when control of the merchandise is transferred to the customer. The Company’s disaggregated revenue is fully disclosed as net sales to external customers by reporting segment and by geographic area (See Note 11 — Segment Information for additional information). The Company’s direct-to-consumer reporting segment represents 95% of consolidated revenue. The majority of these sales transactions are single performance obligations that are recorded when control is transferred to the customer.

The following is a description of principal activities from which the Company generates its revenue, by reportable segment.

The Company’s direct-to-consumer segment includes the operating activities of corporately-managed stores, other retail-delivered operations and online sales. Direct-to-consumer revenue is recognized when control of the merchandise is transferred to the customer and for the Company’s online sales, generally upon delivery to the customer. Revenue is measured as the amount of consideration, including any discounts or incentives, the Company expects to receive in exchange for transferring the merchandise. Product returns have historically averaged less than one-half of one percent due to the interactive nature of sales, where consumers customize their own stuffed animal. The Company has elected to exclude from revenue all collected sales, value added and other taxes paid by its customers.

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For the Company's gift cards, revenue is deferred for single transactions until redemption including any related gift card discounts. Historically, most gift card redemptions have occurred within three years of acquisition and approximately 75% of gift cards have been redeemed within the first twelve months. In addition, unredeemed gift cards or breakage revenue is recorded in proportion to the customer's redemption period using an estimated breakage rate based on historical experience. For certain qualifying transactions, a portion of revenue transactions are deferred for the obligation related to the Company's loyalty program or when a material right in the form of a future discount is granted. In these transactions, the transaction price is allocated to the separate performance obligations based on the relative standalone selling price. The standalone selling price for the points earned for the Company's loyalty program is estimated using the net retail value of the merchandise purchased, adjusted for estimated breakage based on historical redemption patterns. The revenue associated with the initial merchandise purchased is recognized immediately and the value assigned to the points is deferred until the points are redeemed, forfeited or expired. In regard to the consolidated balance sheet, contract liabilities for gift cards are classified as gift cards and customer deposits.

The Company's commercial segment includes transactions with other businesses and are mainly comprised of licensing the Company's intellectual properties for third-party use and wholesale sales of merchandise, including supplies and fixtures. Revenue for wholesale sales is recognized when control of the merchandise or fixtures is transferred to the customer, which generally occurs upon delivery to the customer. The license agreements provide the customer with highly interrelated rights that are not distinct in the context of the contract and therefore, have been accounted for as a single performance obligation and recognized as licensee sales occur. If the contract includes a guaranteed minimum, the minimum guarantee is recognized on a straight-line basis over the guarantee term until such time as royalties earned through licensee sales exceed the minimum guarantee. The Company classifies these guaranteed minimum contract liabilities as deferred revenue on the consolidated balance sheet.

The Company's international franchising segment includes the activities with franchisees who operate store locations in certain countries and includes development fees, sales-based royalties and merchandise, including supplies and fixture sales. The Company's obligations under the franchise agreement are ongoing and include operations and product development support and training, generally concentrated around new store openings. These obligations are highly interrelated rights that are not distinct in the context of the contract and, therefore, have been accounted for as a single performance obligation and recognized as franchisee sales occur. If the contract includes an initial, one-time nonrefundable development fee, this fee is recognized on a straight-line basis over the term of the franchise agreement, which may extend for periods up to 25 years. The Company classifies these initial, one-time nonrefundable franchise fee contract liabilities as deferred revenue on the consolidated balance sheet. Revenue from merchandise and fixture sales is recognized when control is transferred to the franchisee which generally occurs upon delivery to the customer.

The Company also incurs expenses directly related to the startup of new franchises, including finder's fees, legal and travel costs as well as expenses related to its ongoing support of the franchisees, predominantly travel and employee compensation. Accordingly, the Company's policy is to capitalize the finder's fee, an incremental cost, and expense all other costs as incurred. Additionally, the Company amortizes these capitalized costs into expense in the same pattern as the development fee's recording of revenue as described previously.

3. Leases

Effective February 3, 2019, the Company adopted the FASB guidance on leases ("Topic 842"), which requires leases with durations greater than twelve months to be recognized on the balance sheet. The Company adopted Topic 842 using the modified retrospective transition approach, which includes a number of optional practical expedients that entities may elect to apply. Prior year financial statements were not recast under Topic 842, and therefore those amounts are not disclosed. The Company has elected certain practical expedients, including the package of practical expedients to not reassess prior conclusions related to contracts containing leases, lease classification and initial direct costs as well as an accounting policy to account for lease and non-lease components as a single component. The Company also elected the optional transition method that gives companies the option to use the effective date as the date of initial application on transition, and as a result, the Company will not adjust its comparative period financial information or make the new required lease disclosures for periods before the effective date. The Company has elected to make the accounting policy election for short-term leases. Consequently, short-term leases will be recorded as an expense on a straight-line basis over the lease term. The Company did not elect the hindsight practical expedient.

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The majority of the Company's leases relate to retail stores and corporate offices. For leases with terms greater than 12 months, the Company records the related asset and obligation at the present value of lease payments over the term. Most retail store leases have an original term of five to ten-year base period and include renewal options to extend the lease term beyond the initial base period and are typically much shorter than the original lease term giving the Company lease optionality. The renewal options are not included in the measurement of the right of use assets and right of use liabilities unless the Company is reasonably certain to exercise the optional renewal periods. Some leases also include early termination options, which can be exercised under specific conditions. Additionally, the Company may operate stores for a period of time on a month-to-month basis after the expiration of the lease term. The Company's lease agreements do not contain any material residual value guarantees or material restrictive covenants. Additionally, certain leases contain incentives, such as construction allowances from landlords and/or rent abatements subsequent to taking possession of the leased property. These incentives reduce our right-of-use asset related to the lease and are amortized through the right-of-use asset as reductions of expense over the lease term.

The Company's leases typically contain rent escalations over the lease term and the Company recognizes expense for these leases on a straight-line basis over the lease term. Some of the Company's leases include rent escalations based on inflation indexes and fair market value adjustments. Certain leases contain contingent rental provisions that include a fixed base rent plus an additional percentage of the store's sales in excess of stipulated amounts. Operating lease liabilities are calculated using the prevailing index or rate at lease commencement. Subsequent escalations in the index or rate and contingent rental payments are recognized as variable lease expenses.

For leases entered into or reassessed after the adoption of the new standard, the Company has elected the practical expedient allowed by the standard to account for all fixed consideration in a lease as a single lease component. Therefore, the lease payments used to measure the lease liability for these leases include fixed minimum rentals along with fixed operating costs such as common area maintenance and utilities.

Most of the Company's leases do not provide a readily available implicit rate. Therefore, the Company estimates the incremental borrowing discount rate based on information available at lease commencement. The discount rates used are indicative of a synthetic credit rating based on quantitative and qualitative analysis and adjusted one notch higher to estimate a secured credit rating. For non-U.S. locations, a risk-free rate yield based on the currency of the lease is used to estimate the incremental borrowing rate.

Upon adoption and transition, the Company recognized a cumulative-effect charge of \$7.4 million net of tax to the opening balance of retained earnings which represents impairment charges to the right-of-use assets associated with stores whose fixed assets have been previously impaired or had indicators of impairment, and whose right-of-use-assets were determined to be above fair market value.

Lease position as of February 3, 2019

The table below presents the lease-related assets and liabilities recorded on the balance sheet (in thousands).

	Classification on the Balance Sheet	February 3, 2019
Assets		
Operating lease right-of-use assets	Operating lease right-of-use assets	\$ 151,513
Liabilities		
Current - Operating	Operating lease liability short term	34,672
Noncurrent - Operating	Operating lease liability long term	141,519
Total lease liabilities		<u>\$ 176,191</u>

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The table below presents certain information related to the lease costs for operating leases for the thirteen and thirty-nine weeks ended November 2, 2019 (in thousands).

	Thirteen weeks ended November 2, 2019	Thirty-nine weeks ended November 2, 2019
Operating lease costs	10,260	31,030
Variable lease costs	514	1,828
Short term lease costs	255	940
Total Operating Lease costs	<u>\$ 11,029</u>	<u>\$ 33,798</u>

Other information

The table below presents supplemental cash flow information related to leases for the thirteen and thirty-nine weeks ended November 2, 2019 (in thousands).

	Thirteen weeks ended November 2, 2019	Thirty-nine weeks ended November 2, 2019
Operating cash flows for operating leases	10,872	33,061

As of November 2, 2019, the weighted-average remaining operating lease term was 5.8 years and the weighted-average discount rate was 5.9% for operating leases recognized on our Condensed Consolidated Balance Sheet.

Undiscounted cash flows

The table below reconciles the undiscounted cash flows for each of the first five years and total of the remaining years to the operating lease liabilities recorded on the balance sheet (in thousands).

Operating Leases	
2019	10,955
2020	37,766
2021	33,092
2022	30,318
2023	25,892
Thereafter	53,941
Total minimum lease payments	191,964
Less: amount of lease payments representing interest	(30,033)
Present value of future minimum lease payments	161,931
Less: current obligations under leases	(31,537)
Long-term lease obligations	\$ 130,394

As of November 2, 2019, the Company has additional executed leases that have not yet commenced with operating lease liabilities of \$0.8 million. These leases will commence in 2020 with lease terms ranging from two to five years.

4. Prepaid Expenses and Other Current Assets

Prepaid expenses and other current assets consist of the following (in thousands):

	November 2, 2019	February 2, 2019	November 3, 2018
Prepaid occupancy (1)	\$ 1,426	\$ 5,497	\$ 7,767
Prepaid income taxes	\$ 879	2,245	3,315
Other	\$ 4,022	5,218	5,766
Total	<u>\$ 6,327</u>	<u>\$ 12,960</u>	<u>\$ 16,848</u>

(1) Prepaid occupancy consists of prepaid expenses related to non-lease components.

5. Accrued Expenses

Accrued expenses consist of the following (in thousands):

	November 2, 2019	February 2, 2019	November 3, 2018
Accrued wages, bonuses and related expenses	\$ 8,116	\$ 5,453	\$ 3,064
Sales tax payable	1,360	1,286	1,203
Accrued rent and related expenses (1)	491	3,233	3,007
Current income taxes payable	18	75	285
Total	<u>\$ 9,985</u>	<u>\$ 10,047</u>	<u>\$ 7,559</u>

(1) Accrued rent and related expenses consist of accrued costs associated with non-lease components.

6. Stock-based Compensation

On March 14, 2017, the Company's Board of Directors (the "Board") adopted, subject to stockholder approval, the Build-A-Bear Workshop, Inc. 2017 Omnibus Incentive Plan (the "2017 Plan"). On May 11, 2017, at the Company's 2017 Annual Meeting of Stockholders, the Company's stockholders approved the 2017 Plan. The 2017 Plan, which is administered by the Compensation and Development Committee of the Board, permits the grant of stock options (including both incentive and non-qualified stock options), stock appreciation rights, restricted stock, cash and other stock-based awards, some of which may be performance-based pursuant to the terms of the 2017 Plan. The Board may amend, modify or terminate the 2017 Plan at any time, except as otherwise provided in the 2017 Plan. The 2017 Plan will terminate on March 14, 2027, unless earlier terminated by the Board. The number of shares of the Company's common stock authorized for issuance under the 2017 Plan is 1,000,000, plus shares of stock subject to outstanding awards made under the Company's Third Amended and Restated 2004 Stock Incentive Plan that on or after March 21, 2017 may be forfeited, expire or be settled for cash.

For the thirteen and thirty-nine weeks ended November 2, 2019, selling, general and administrative expense included \$0.4 million and \$1.8 million, respectively, of stock-based compensation expense. For the thirteen and thirty-nine weeks ended November 3, 2018, selling, general and administrative expense includes \$0.9 million and \$2.6 million, respectively, of stock-based compensation expense. As of November 2, 2019, there was \$3.2 million of total unrecognized compensation expense related to unvested restricted stock and option awards which is expected to be recognized over a weighted-average period of 1.3 years.

The following table is a summary of the balances and activity for stock options for the thirty-nine weeks ended November 2, 2019.

	Options	
	Shares	Weighted Average Exercise Price
Outstanding, February 2, 2019	950,678	\$ 9.67
Granted	-	-
Exercised	(5,980)	4.90
Forfeited	-	-
Canceled or expired	(20,983)	7.21
Outstanding, November 2, 2019	<u>923,715</u>	<u>\$ 9.76</u>

The following table is a summary of the balances and activity related to time-based and performance-based restricted stock for the thirty-nine weeks ended November 2, 2019:

	Time-Based Restricted Stock		Performance-Based Restricted Stock	
	Shares	Weighted Average Grant Date Fair Value	Shares	Weighted Average Grant Date Fair Value
Outstanding, February 2, 2019	379,778	\$ 9.31	167,153	\$ 8.73
Granted	319,831	5.64	95,811	5.61
Vested	(217,848)	9.76	—	—
Forfeited	(14,345)	6.15	—	—
Canceled or expired	—	—	—	—
Outstanding, November 2, 2019	<u>467,416</u>	<u>\$ 6.69</u>	<u>262,964</u>	<u>\$ 7.59</u>

The total fair value of shares vested during the thirty-nine weeks ended November 2, 2019 and November 3, 2018 was \$2.1 million and \$2.2 million, respectively.

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In April 2019, the Company awarded three-year performance-based restricted stock subject to the achievement of pre-established consolidated pre-tax income growth objectives for fiscal 2019, 2020 and 2021. In 2018, the Company awarded three-year performance-based restricted stock subject to the achievement of pre-established consolidated total pre-tax income growth objectives for fiscal 2018, 2019 and 2020. In addition, the Company awarded three-year performance-based restricted stock subject to the achievement of pre-established consolidated revenue growth objectives for fiscal 2018, 2019 and 2020. In 2017, the Company awarded three-year performance-based restricted stock subject to the achievement of pre-established pre-tax income growth objectives for 2017, 2018 and 2019. The shares for all these awards if earned, have a payout opportunity ranging from 25% to 200% of the target number of shares.

The outstanding performance shares as of November 2, 2019 consist of the following:

	<u>Performance Shares</u>
Unearned shares subject to performance-based restrictions at target:	
2017 - 2019 consolidated pre-tax income growth objectives	83,897
2018 - 2020 consolidated total revenue growth objectives	20,756
2018 - 2020 consolidated pre-tax income growth objectives	62,500
2019 - 2021 consolidated pre-tax income growth objectives	95,811
Performance shares outstanding, November 2, 2019	<u>262,964</u>

7. Income Taxes

The effective tax rate was 23.7% and 2.1% for the thirteen and thirty-nine weeks ended November 2, 2019, respectively, compared to 39.3% and 36.8% for the thirteen and thirty-nine weeks ended November 3, 2018, respectively. The 2019 effective tax rate for the thirty-nine week period differs from the statutory rate of 21% primarily due to a valuation allowance recorded on deferred tax assets in certain foreign loss jurisdictions and the \$0.2 million negative tax impact of equity awards. The 2018 effective tax rate differed from the statutory rate of 21% primarily due to the jurisdictional mix of earnings.

8. Stockholders' Equity

The following table sets forth the changes in stockholders' equity (in thousands) for the thirteen weeks ended November 2, 2019 and November 3, 2018 (in thousands):

	For the thirteen weeks ended November 2, 2019					For the thirteen weeks ended November 3, 2018				
	Common	APIC	AOCI	Retained	Total	Common	APIC	AOCI	Retained	Total
	stock	(1)	(2)	earnings		stock	(1)	(2)	earnings	
Balance, beginning	\$ 152	\$ 70,295	\$ (11,579)	\$ 29,637	88,505	\$ 150	\$ 67,383	\$ (12,015)	\$ 53,811	\$ 109,329
Share repurchase and retirement	-	-	-	-	-	(1)	(267)	-	(230)	(498)
Stock-based compensation	-	(340)	-	-	(340)	-	935	-	-	935
Shares issued under employee stock plans	-	(1)	-	-	(1)	1	223	-	-	224
Other comprehensive loss	-	-	(349)	-	(349)	-	-	(34)	-	(34)
Other	-	1	1	(1)	1	-	-	-	-	0
Net loss	-	-	-	(5,873)	(5,873)	-	-	-	(6,064)	(6,064)
Balance, ending	<u>\$ 152</u>	<u>\$ 69,955</u>	<u>\$ (11,927)</u>	<u>\$ 23,763</u>	<u>\$ 81,943</u>	<u>\$ 150</u>	<u>\$ 68,274</u>	<u>\$ (12,049)</u>	<u>\$ 47,517</u>	<u>\$ 103,892</u>

(1) - Additional paid-in capital ("APIC")

(2) - Accumulated other comprehensive income (loss) ("AOCI")

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The following table sets forth the changes in stockholders' equity (in thousands) for the thirty-nine weeks ended November 2, 2019 and November 3, 2018 (in thousands):

	<u>For the thirty-nine weeks ended November 2, 2019</u>					<u>For the thirty-nine weeks ended November 3, 2018</u>				
	<u>Common stock</u>	<u>APIC (1)</u>	<u>AOCI (2)</u>	<u>Retained earnings</u>	<u>Total</u>	<u>Common stock</u>	<u>APIC (1)</u>	<u>AOCI (2)</u>	<u>Retained earnings</u>	<u>Total</u>
Balance, beginning	\$ 150	\$ 69,088	\$ (12,018)	\$ 37,094	\$ 94,314	\$ 150	\$ 66,843	\$ (10,800)	\$ 55,909	\$ 112,102
Adoption of new accounting standard	-	-	-	(7,430)	(7,430)	-	-	-	-	-
Subtotal	\$ 150	\$ 69,088	\$ (12,018)	\$ 29,664	\$ 86,884	\$ 150	\$ 66,843	\$ (10,800)	\$ 55,909	\$ 112,102
Share repurchase and retirement	-	-	-	-	-	(2)	(1,058)	-	(867)	(1,927)
Stock-based compensation	-	1,114	-	-	1,114	-	2,624	-	-	2,624
Shares issued under employee stock plans	2	(248)	-	-	(246)	2	(154)	-	-	(152)
Other comprehensive income (loss)	-	-	92	-	92	-	-	(1,249)	-	(1,249)
Other	-	1	-	-	1	-	19	-	(15)	4
Net loss	-	-	-	(5,901)	(5,901)	-	-	-	(7,510)	(7,510)
Balance, ending	<u>\$ 152</u>	<u>\$ 69,955</u>	<u>\$ (11,927)</u>	<u>\$ 23,763</u>	<u>\$ 81,943</u>	<u>\$ 150</u>	<u>\$ 68,274</u>	<u>\$ (12,049)</u>	<u>\$ 47,517</u>	<u>\$ 103,892</u>

(1) - Additional paid-in capital ("APIC")

(2) - Accumulated other comprehensive income (loss) ("AOCI")

In August 2017, the Company's Board of Directors authorized a share repurchase program of up to \$20.0 million. From the date of such authorization through November 2, 2019, the Company has repurchased approximately 1.3 million shares at an average price of \$8.75 per share for an aggregate amount of approximately \$11.2 million, leaving approximately \$8.8 million authorized under the program as of that date.

9. Income per Share

The following table sets forth the computation of basic and diluted net loss per share (in thousands, except share and per share data), in periods of net loss, no effect is given to the Company's participating securities as they do not contractually participate in the losses of the Company:

	<u>Thirteen weeks ended</u>		<u>Thirty-nine weeks ended</u>	
	<u>November 2, 2019</u>	<u>November 3, 2018</u>	<u>November 2, 2019</u>	<u>November 3, 2018</u>
NUMERATOR:				
Net loss before allocation of earnings to participating securities	\$ (5,873)	\$ (6,064)	\$ (5,901)	\$ (7,510)
Less: Earnings allocated to participating securities	-	-	-	-
Net loss	<u>\$ (5,873)</u>	<u>\$ (6,064)</u>	<u>\$ (5,901)</u>	<u>\$ (7,510)</u>
DENOMINATOR:				
Weighted average number of common shares outstanding - basic	14,752,307	14,590,614	14,697,592	14,597,255
Dilutive effect of share-based awards:	-	-	-	-
Weighted average number of common shares outstanding - dilutive	<u>14,752,307</u>	<u>14,590,614</u>	<u>14,697,592</u>	<u>14,597,255</u>
Basic loss per common share attributable to Build-A-Bear Workshop, Inc. stockholders	<u>\$ (0.40)</u>	<u>\$ (0.42)</u>	<u>\$ (0.40)</u>	<u>\$ (0.51)</u>
Diluted loss per common share attributable to Build-A-Bear Workshop, Inc. stockholders	<u>\$ (0.40)</u>	<u>\$ (0.42)</u>	<u>\$ (0.40)</u>	<u>\$ (0.51)</u>

In calculating the diluted income per share for the thirteen and thirty-nine weeks ended November 2, 2019 options to purchase 923,715 and 928,236 shares of common stock, respectively, that were outstanding at the end of the period were not included in the computation of diluted income per share due to their anti-dilutive effect. For the thirteen and thirty-nine weeks ended November 3, 2018 the number of options to purchase common shares that were excluded from the calculation were 594,183 and 563,611 shares, respectively.

10. Comprehensive Income (Loss)

The difference between comprehensive income or loss and net income or loss results from foreign currency translation adjustments on the balance sheets of subsidiaries whose functional currency is not the U.S. Dollar. The accumulated other comprehensive income (loss) balance at November 2, 2019 and November 3, 2018 was comprised entirely of foreign currency translation. For the thirteen weeks ended November 2, 2019 and November 3, 2018, there were no reclassifications out of accumulated other comprehensive loss.

11. Segment Information

The Company's operations are conducted through three operating segments consisting of direct-to-consumer ("DTC"), commercial and international franchising. The DTC segment includes the operating activities of corporately-managed locations and other retail delivery operations in the U.S., Canada, China, Denmark, Ireland and the United Kingdom ("U.K."), including the Company's e-commerce sites and temporary stores. The commercial segment includes the Company's transactions with other businesses, mainly comprised of licensing the Company's intellectual properties for third party use and wholesale activities. The international franchising segment includes the licensing activities of the Company's franchise agreements with store locations in Europe (outside of the U.K., Ireland and Denmark), Asia, Australia, the Middle East, Africa and Mexico. The operating segments have discrete sources of revenue, different capital structures and different cost structures. These operating segments represent the basis on which the Company's chief operating decision maker regularly evaluates the business in assessing performance, determining the allocation of resources and the pursuit of future growth opportunities. Accordingly, the Company has determined that each of its operating segments represent a reportable segment. The three reportable segments follow the same accounting policies used for the Company's consolidated financial statements.

Following is a summary of the financial information for the Company's reportable segments (in thousands):

	Direct-to- Consumer	Commercial	International Franchising	Total
Thirteen weeks ended November 2, 2019				
Net sales to external customers	\$ 66,575	\$ 2,560	\$ 1,249	\$ 70,384
Income (loss) before income taxes	(8,578)	753	131	(7,694)
Capital expenditures	5,155	-	-	5,155
Depreciation and amortization	3,560	-	1	3,561
Thirteen weeks ended November 3, 2018				
Net sales to external customers	\$ 65,298	\$ 2,171	\$ 1,225	\$ 68,694
Income (loss) before income taxes	(11,406)	1,054	360	(9,992)
Capital expenditures	1,742	-	-	1,742
Depreciation and amortization	4,022	-	26	4,048
Thirty-nine weeks ended November 2, 2019				
Net sales to external customers	\$ 222,837	\$ 8,507	\$ 2,616	\$ 233,960
Income (loss) before income taxes	(9,384)	3,488	(130)	(6,027)
Capital expenditures	10,099	-	-	10,099
Depreciation and amortization	10,354	-	5	10,359
Thirty-nine weeks ended November 3, 2018				
Net sales to external customers	\$ 227,760	\$ 4,245	\$ 3,051	\$ 235,056
Income (loss) before income taxes	(14,577)	1,705	981	(11,891)
Capital expenditures	8,853	-	-	8,853
Depreciation and amortization	12,159	1	26	12,186
Total Assets as of:				
November 2, 2019 (1)	281,365	7,508	7,804	\$ 296,677
November 3, 2018	166,833	6,625	5,396	178,854

For purposes of this table only:

(1) The increase in total assets when comparing November 2, 2019 to November 3, 2018 is mainly the result of the adoption of Topic 842 on leases effective February 3, 2019.

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The Company's reportable segments are primarily determined by the types of products and services that they offer. Each reportable segment may operate in many geographic areas. Revenues are recognized in the geographic areas based on the location of the customer or franchisee. The following schedule is a summary of the Company's sales to external customers and long-lived assets by geographic area (in thousands):

	North America (1)	Europe (2)	Other (3)	Total
Thirteen weeks ended November 2, 2019				
Net sales to external customers	\$ 57,503	\$ 11,557	\$ 1,324	\$ 70,384
Thirteen weeks ended November 3, 2018				
Net sales to external customers	\$ 56,440	\$ 11,575	\$ 679	\$ 68,694
Thirty-nine weeks ended November 2, 2019				
Net sales to external customers	\$ 198,900	\$ 32,639	\$ 2,421	\$ 233,960
Property and equipment, net	60,481	5,462	11	65,954
Thirty-nine weeks ended November 3, 2018				
Net sales to external customers	\$ 198,372	\$ 35,005	\$ 1,679	\$ 235,056
Property and equipment, net	64,249	9,075	19	73,343

For purposes of this table only:

- (1) North America includes corporately managed locations in the United States, Canada, Puerto Rico and franchise business in Mexico
- (2) Europe includes corporately managed locations in the U.K., Ireland, Denmark and franchise businesses in Europe
- (3) Other includes franchise businesses outside of North America and Europe and a corporately-managed location in China

12. Contingencies

In the normal course of business, the Company is subject to legal proceedings, government inquiries and claims, and other commercial disputes. If one or more of these matters has an unfavorable resolution, it is possible that the results of operations, liquidity or financial position of the Company could be materially affected in any particular period. The Company accrues a liability for these types of contingencies when it believes that it is both probable that a liability has been incurred and that it can reasonably estimate the amount of the loss. Gain contingencies are recorded when the underlying uncertainty has been settled.

Assessments made by the U.K. customs authority in 2012 were appealed by the Company, which has paid the disputed duty, strictly under protest, pending the outcome of the continuing dispute, and this is included in receivables, net in the DTC segment. The U. K. customs authority contested the Company's appeal. On November 27, 2019, the trial court issued a ruling that duty was due on some, but not all, of the products at issue. The Company maintains a provision against the related receivable, based on a current evaluation of collectability, using the latest facts available in the dispute. As of November 2, 2019, the Company had a gross receivable balance of \$4.2 million and a reserve of \$3.2 million, leaving a net receivable of \$1.0 million. The Company is currently evaluating an appeal of the trial court's ruling and believes that the outcome of this dispute will not have a material adverse impact on the results of operations, liquidity or financial position of the Company.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Cautionary Notice Regarding Forward-Looking Statements

The following Management's Discussion and Analysis of Financial Condition and Results of Operations contains forward-looking statements that involve risks and uncertainties, and we undertake no obligation to update these statements except as required by the federal securities laws. Our actual results may differ materially from the results discussed in the forward-looking statements. These risks and uncertainties include, without limitation, those detailed under the caption "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended February 2, 2019, as filed with the SEC, and include the following:

- any decline in general global economic conditions could lead to disproportionately reduced consumer demand for our products, which represent relatively discretionary spending, and have an adverse effect on our liquidity and profitability;
- we may not be able to operate our international corporately-managed locations profitably;
- we depend upon the shopping malls and tourist locations in which we are located to attract guests to our stores and a decline in consumer traffic could adversely affect our financial performance and profitability;
- if we are unable to generate interest in and demand for our interactive retail experience and products, including being able to identify and respond to consumer preferences in a timely manner, our sales, financial condition and profitability could be adversely affected;
- our merchandise is manufactured by foreign manufacturers and we transact business in various foreign countries, and the availability and costs of our products, as well as our product pricing, may be negatively affected by risks associated with international manufacturing and trade, tariffs and foreign currency fluctuations;
- if we are unable to renew, renegotiate or replace our store leases or enter into leases for new stores on favorable terms, or if we violate any of the terms of our current leases, our revenue and profitability could be harmed;
- consumer interests change rapidly and our success depends on the ongoing effectiveness of our marketing and online initiatives to build consumer affinity for our brand and drive consumer demand for key products and services;
- we are subject to a number of risks related to disruptions, failures or security breaches of our information technology infrastructure. If we improperly obtain or are unable to protect our data or violate privacy or security laws or expectations, we could be subject to liability as well as damage to our reputation;
- we may not be able to operate successfully if we lose key personnel, are unable to hire qualified additional personnel, or experience turnover of our management team;
- we are subject to risks associated with technology and digital operations;
- we may not be able to evolve our store locations over time to align with market trends, successfully diversify our store models and formats in accordance with our strategic goals or otherwise effectively manage our overall portfolio of stores which could adversely affect our ability to grow and could significantly harm our profitability;
- we rely on a few global supply chain vendors to supply substantially all of our merchandise, and significant price increases or any disruption in their ability to deliver merchandise could harm our ability to source products and supply inventory to our stores;
- our company-owned distribution center which services the majority of our stores in North America and our third-party distribution center providers used in the western United States and Europe may experience disruptions in their ability to support our stores or may operate inefficiently;
- if we are unable to effectively manage our international franchises, attract new franchisees or if the laws relating to our international franchises change, our growth and profitability could be adversely affected and we could be exposed to additional liability;
- we may fail to renew, register or otherwise protect our trademarks or other intellectual property and may be sued by third parties for infringement or, misappropriation of their proprietary rights, which could be costly, distract our management and personnel and which could result in the diminution in value of our trademarks and other important intellectual property;
- we may suffer negative publicity or be sued if the manufacturers of our merchandise or of Build-A-Bear branded merchandise sold by our licensees ship any products that do not meet current safety standards or production requirements or if such products are recalled or cause injuries;
- we may suffer negative publicity or be sued if the manufacturers of our merchandise violate labor laws or engage in practices that consumers believe are unethical;
- our profitability could be adversely affected by fluctuations in petroleum products prices;

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- our business may be adversely impacted at any time by a significant variety of competitive threats;
- we may suffer negative publicity or a decrease in sales or profitability if the products from other companies that we sell in our stores do not meet our quality standards or fail to achieve our sales expectations;
- we may be unsuccessful in acquiring businesses or engaging in other strategic transactions, which may negatively affect our financial condition and profitability;
- fluctuations in our operating results could reduce our cash flow and we may be unable to repurchase shares at all or at the times or in the amounts we desire or the results of our share repurchase program may not be as beneficial as we would like;
- fluctuations in our quarterly results of operations could cause the price of our common stock to substantially decline;
- the market price of our common stock is subject to volatility, which could in turn attract the interest of activist shareholders; and
- our certificate of incorporation and bylaws and Delaware law contain provisions that may prevent or frustrate attempts to replace or remove our current management by our stockholders, even if such replacement or removal may be in our stockholders' best interests.

Overview

We are the only global company that offers an interactive “make your own stuffed animal” retail entertainment experience under the Build-A-Bear Workshop brand, in which guests participate in the stuffing, dressing, accessorizing and naming of their own teddy bears and other stuffed animals. As of November 2, 2019, we operated 371 stores globally and had 104 franchised stores operating internationally under the Build-A-Bear Workshop brand. In addition to our stores, we sell products on our company-owned e-commerce sites and franchisee sites and through third parties under wholesale agreements.

We operate in three segments that share the same infrastructure, including management, systems, merchandising and marketing, and generate revenues as follows:

- Direct-to-Consumer (“DTC”) – Corporately-managed retail stores located in the U.S., Canada, Puerto Rico, the U.K., Ireland, Denmark and China and two e-commerce sites;
- Commercial – Transactions with other businesses, mainly comprised of wholesale product sales and licensing our intellectual property, including entertainment properties, for third-party use; and
- International franchising – Royalties as well as product and fixture sales from other international operations under franchise agreements.

Selected financial data attributable to each segment for the thirteen and thirty-nine weeks ended November 2, 2019 and November 3, 2018 are set forth in the notes to our condensed consolidated financial statements included elsewhere in this Quarterly Report on Form 10-Q.

Strategy

We expect to improve consolidated sales and profit through the following key initiatives:

- Development of our experiential retail model to diversify and expand the impact and reach of our brand: We expect to continue to diversify our real estate portfolio to focus on places where families are increasingly going to shop or going for entertainment. We have been actively identifying and securing more tourist locations through both corporately-managed sites and third-party retail locations. We expect to continue to maintain the high level of lease optionality that we have achieved by planning and leveraging select natural lease events such as lease renewals or terminations. We are also actively working with a large retailer to expand our reach to a broader array of consumers. In addition, we expect to continue to enhance our capabilities and expand our eCommerce offerings to build on our eight consecutive quarters of growth through our web and mobile commerce sites. We believe that there is significant opportunity to develop products to reach key segments including our core family demographic as well as gift-givers and the affinity/collector sector. In addition, we expect to continue to improve our online marketing programs to drive traffic to the site and leverage advanced data analysis capabilities to reduce cart abandonment and increase conversion rates of site traffic. We also expect to increase lifetime value of our Bonus Club loyalty members through enhanced segmentation models and improved marketing communications.

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- **Leverage the power of our brand and intellectual properties to build margin accretive revenue streams:** To meet the needs of our core consumer base (girls and boys ages 3 to 12) while systematically building secondary consumer segments (including collectors, gift-givers and teen-plus), we expect to continue to develop and expand offerings of successful intellectual properties balanced with core products and a comprehensive program of key licensed products. We expect to leverage the power of both our Build-A-Bear brand as well as our other intellectual properties to further develop our outbound licensed programs and expand these and other margin accretive revenue streams. We also expect to build the entertainment aspects of our business model as we continue to develop content to connect with consumers beyond our retail stores including Build-A-Bear Radio, online videos and other entertainment opportunities through recently completed deals to increase engagement, improve efficiency and lead to profitable growth.
- **Long-Term Profitability Improvement:** We are focused on improving profitability through the execution of our stated strategies detailed above as well as disciplined expense management and on-going efforts in process and systems upgrades. While we continue to monitor consolidated comparable sales as an important metric in our business, we believe that total revenue growth and profitability improvement are more indicative of the progress in our business initiatives on a go forward basis.

Retail Stores:

The table below sets forth the number of Build-A-Bear Workshop corporately-managed stores in North America, Europe and Asia for the periods presented:

	Thirty-nine weeks ended							
	November 2, 2019				November 3, 2018			
	North America	Europe	Asia	Total	North America	Europe	Asia	Total
Beginning of period	311	59	1	371	294	59	1	354
Opened	16	1	-	17	27	1	-	28
Closed	(12)	(5)	-	(17)	(9)	(2)	-	(11)
End of period	315	55	1	371	312	58	1	371

During 2019, we will continue to make improvements to our aged store fleet by leveraging the Discovery format in conjunction with select natural lease events. As of November 2, 2019, 38% of our store base was in an updated Discovery design. We also expect to close certain stores in accordance with natural lease events as an ongoing part of our real estate management and day-to-day operational plans. Current plans include expansion into more non-traditional locations, including concourse format shops and by expansion in other locations outside traditional malls.

International Franchise Stores:

Our first franchisee location was opened in November 2003. All franchised stores have similar signage, store layout, merchandise characteristics and guest experience as our corporately-managed stores. As of November 2, 2019, we had nine master franchise agreements, which typically grant franchise rights for a particular country or group of countries, covering an aggregate of 13 countries.

The number of franchised stores opened and closed for the periods presented below are summarized as follows:

	Thirty-nine weeks ended	
	November 2, 2019	November 3, 2018
Beginning of period	97	100
Opened	28	11
Closed	(21)	(17)
End of period	104	94

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In the ordinary course of business, we anticipate signing additional master franchise agreements and terminating other such agreements. We believe there is a market potential for approximately 300 international stores outside of the United States, Canada, the U.K., Ireland and Denmark. We continue to expect franchisees to leverage the new formats that have been developed for our corporately-managed operations and sourcing changes that have significantly reduced the capital and expenses required to open stores. We expect to continue to develop market expansion through both new and existing franchisees.

Results of Operations

The following table sets forth, for the periods indicated, selected income statement data expressed as a percentage of total revenues, except where otherwise indicated. Percentages will not total due to cost of merchandise sold being expressed as a percentage of net retail sales, commercial revenue, international franchising, respectively, as well as immaterial rounding:

BUILD-A-BEAR WORKSHOP, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED STATEMENTS OF INCOME
(Unaudited)

	<u>Thirteen weeks ended</u>		<u>Thirty-nine weeks ended</u>	
	<u>November 2, 2019</u>	<u>November 3, 2018</u>	<u>November 2, 2019</u>	<u>November 3, 2018</u>
Revenues:				
Net retail sales	94.6%	95.0%	95.3%	96.9%
Commercial revenue	3.6	3.2	3.6	1.8
International franchising	1.8	1.8	1.1	1.3
Total revenues	<u>100</u>	<u>100</u>	<u>100.0</u>	<u>100.0</u>
Costs and expenses:				
Cost of merchandise sold - retail (1)	60.5	64.5	56.9	58.9
Cost of merchandise sold - commercial (1)	55.2	35.6	45.7	43.4
Cost of merchandise sold - international franchising (1)	77.0	59.7	92.4	54.1
Total cost of merchandise sold	<u>60.6</u>	<u>63.5</u>	<u>56.9</u>	<u>58.5</u>
Consolidated gross profit	39.4	36.5	43.1	41.5
Selling, general and administrative	50.3	51.1	45.7	46.5
Interest expense (income), net	0.0	(0.0)	0.0	0.0
Loss before income taxes	<u>(10.9)</u>	<u>(14.5)</u>	<u>(2.6)</u>	<u>(5.1)</u>
Income tax benefit	(2.6)	(5.7)	(0.1)	(1.9)
Net loss	<u>(8.3)</u>	<u>(8.8)</u>	<u>(2.5)</u>	<u>(3.2)</u>
Retail Gross Margin (2)	39.5%	35.5%	43.1%	41.1%

- (1) Cost of merchandise sold – retail is expressed as a percentage of net retail sales. Cost of merchandise sold – commercial is expressed as a percentage of commercial revenue. Cost of merchandise sold – international franchising is expressed as a percentage of international franchising revenue.
- (2) Retail gross margin represents net retail sales less cost of merchandise sold - retail; retail gross margin percentage represents retail gross margin divided by net retail sales.

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Thirteen weeks ended November 2, 2019 compared to thirteen weeks ended November 3, 2018

Total revenues. Consolidated revenues increased 2.5%, including a 1.9% increase in North America, a 0.2% decrease in Europe, and a double digit increase in consolidated e-commerce sales.

Net retail sales for the thirteen weeks ended November 2, 2019 were \$66.6 million, compared to \$65.3 million for the thirteen weeks ended November 3, 2018, a increase of \$1.3 million, or 2.0%. The components of this increase are as follows (dollars in millions):

	Thirteen weeks ended November 2, 2019
Impact from:	
Existing store and e-commerce sales	\$ 1.4
New stores	2.1
Store closures	(1.8)
Foreign currency translation	(0.5)
Deferred revenue estimates, including breakage	0.1
	<u>1.3</u>

The retail revenue increase was driven primarily by strong e-commerce growth and new shop-in-shops at select Walmart locations in comparison to the prior year third quarter.

Commercial revenue was \$2.6 million for the thirteen weeks ended November 2, 2019 compared to \$2.2 million for the thirteen weeks ended November 3, 2018. The \$0.4 million increase includes wholesale merchandise and furniture/fixtures sales and outbound licensing fees, reflecting the results of our efforts to evolve the business model beyond traditional retail.

International franchising revenue was \$1.2 million for the thirteen weeks ended November 2, 2019 compared to \$1.2 million for the thirteen weeks ended November 3, 2018.

Retail gross margin. Retail gross margin dollars increased \$3.1 million to \$26.3 million compared to the thirteen weeks ended November 3, 2018. The retail gross margin rate increased 400 basis points to 39.5% mainly driven by merchandise margin expansion and leverage on occupancy costs.

Selling, general and administrative. Selling, general and administrative expenses were \$35.4 million for the thirteen weeks ended November 2, 2019, an increase of \$0.3 million compared to the thirteen weeks ended November 3, 2018. Cost savings in advertising and foreign currency gains were offset by an increase in accrued incentive compensation.

Interest expense (income), net. Interest expense was \$7,500 for the thirteen weeks ended November 2, 2019 compared to interest income of \$16,000 for the thirteen weeks ended November 3, 2018.

Provision for income taxes. The income tax benefit was \$1.8 million with a tax rate of 23.7% for the thirteen weeks ended November 2, 2019 as compared to a benefit of \$3.9 million with a tax rate of 39.3% for the thirteen weeks ended November 3, 2018. In the second quarter of fiscal 2018, the effective tax rate differed from the statutory rate of 21% primarily due to the jurisdictional mix of earnings.

Thirty-nine weeks ended November 2, 2019 compared to thirty-nine weeks ended November 3, 2018

Total revenues. Consolidated revenues decreased 0.5%, including a 0.3% increase in North America, a 6.8% decrease in Europe, and a double digit increase in consolidated e-commerce sales. We believe that European results continue to reflect the impact of the ongoing uncertainty surrounding Brexit, as well as the May 2018 implementation of new privacy laws, which severely inhibited the Company's ability to directly market to guests.

Net retail sales for the thirty-nine weeks ended November 2, 2019 were \$222.8 million, compared to \$227.8 million for the thirty-nine weeks ended November 3, 2018, a decrease of \$4.9 million or 2.2%. The components of this decrease are as follows (dollars in millions):

	Thirty-nine weeks ended November 2, 2019
Impact from:	
Existing store and e-commerce sales	\$ (6.7)
New stores	8.1
Store closures	(5.3)
Foreign currency translation	(2.0)
Deferred revenue estimates, including breakage	1.0
	<u>(4.9)</u>

The retail business in the U.K. continues to be impacted due to a challenging retail environment brought on by Brexit and the May 2018 implementation of new privacy laws that have significantly inhibited our ability to build our contact database and market directly to our guests. In addition, the upcoming election and January Brexit deadline may cause additional uncertainty. As a part of our focused effort to mitigate some of the issues in the market, we recently implemented a new technology-based Bonus Club enrollment process that is compliant with the new European privacy regulations. Since then, we have seen significant growth in the opt-in rates of Bonus Club members which we believe will benefit the business on a go-forward basis.

Commercial revenue was \$8.5 million for the thirty-nine weeks ended November 2, 2019 compared to \$4.2 million for the thirty-nine weeks ended November 3, 2018. The \$4.3 million increase includes wholesale merchandise and furniture/fixture sales and outbound licensing fees, reflecting the results of our efforts to evolve the business model beyond traditional retail.

International franchising revenue was \$2.6 million for the thirty-nine weeks ended November 2, 2019 compared to \$3.1 million for the thirty-nine weeks ended November 3, 2018. The \$0.5 million decrease was driven mainly by the decline in franchise store sales and timing of fixture sales for new store openings.

Retail gross margin. Retail gross margin dollars increased \$2.5 million to \$96.1 million compared to the thirty-nine weeks ended November 3, 2018. The retail gross margin rate increased 200 basis points to 43.1% mainly driven by merchandise margin expansion and leverage on occupancy costs.

Selling, general and administrative. Selling, general and administrative expenses were \$106.9 million for the thirty-nine weeks ended November 2, 2019, a decline of \$2.4 million compared to the thirty-nine weeks ended November 3, 2018. The decrease was driven by a decrease in advertising and continued disciplined expense management and focus on controllable spend offset by an increase in accrued incentive compensation.

Interest expense (income), net. Interest expense was \$21,000 for the thirty-nine weeks ended November 2, 2019 compared to \$5,000 for the thirty-nine weeks ended November 3, 2018.

Provision for income taxes. The income tax provision was a benefit of \$0.1 million with a tax rate of 2.1% for the thirty-nine weeks ended November 2, 2019, as compared to a benefit of \$4.4 million with a tax rate of 36.8% for the thirty-nine weeks ended November 3, 2018. In the first thirty-nine weeks of fiscal 2019, the effective tax rate differed from the statutory rate of 21% primarily due to the valuation allowance being recorded in certain foreign loss jurisdictions and the \$0.2 million negative tax impact of equity awards. In the first thirty-nine weeks of fiscal 2018, the effective tax rate differed from the statutory rate of 21% primarily due to the jurisdictional mix of earnings.

Seasonality and Quarterly Results

Our operating results for one period may not be indicative of results for other periods, and may fluctuate significantly because of a variety of factors, including, but not limited to: (1) changes in general economic conditions (including tariffs) and consumer spending patterns; (2) increases or decreases in our existing store and e-commerce sales; (3) fluctuations in the profitability of our stores; (4) the timing and frequency of the sales of licensed products tied to major theatrical releases, our marketing initiatives, including national media and other public relations events; (5) changes in foreign currency exchange rates; (6) the timing of our store openings and closings and related expenses; (7) changes in consumer preferences; (8) the effectiveness of our inventory management; (9) the actions of our competitors or mall anchors and co-tenants; (10) seasonal shopping patterns and holiday and vacation schedules; and (11) weather conditions.

The timing of store closures, remodels and openings may result in fluctuations in quarterly results based on the revenues and expenses associated with each store location. Expenses related to store closings are typically incurred in stages: when the decision is made to close the store typically associated with a lease event such as an expiration or lease triggered clause; when the closure is communicated to store associates; and at the time of closure. We typically incur most preopening costs for a new store in the three months immediately preceding the store's opening.

Because our retail operations have toy products as part of our revenue model, our sales are highest in our fourth quarter. The timing of holidays and school vacations can impact our quarterly results. We cannot provide assurance that this will continue to be the case. In addition, for accounting purposes, the quarters of each fiscal year consist of 13 weeks, although we will have a 14-week quarter approximately once every six years. For example, the 2014 fiscal fourth quarter had 14 weeks and the fiscal year transition period ended February 3, 2018 had five weeks.

Liquidity and Capital Resources

Our cash requirements are primarily for the relocation and remodeling of existing stores in our new design, opening of new stores, investments in information technology infrastructure and working capital. Over the past several years, we have met these requirements through capital generated from cash flow provided by operations. We have access to additional cash through our revolving line of credit that has been in place since 2000.

A summary of our operating, investing and financing activities are shown in the following table (dollars in thousands):

	Thirty-nine weeks ended	
	November 2, 2019	November 3, 2018
Net cash used in operating activities	\$ (1,563)	\$ (9,027)
Net cash used in investing activities	(10,099)	(8,769)
Net cash provided by (used in) financing activities	(245)	5,189
Effect of exchange rates on cash	180	(261)
Net decrease in cash and cash equivalents	<u>\$ (11,727)</u>	<u>\$ (12,868)</u>

Operating Activities. Cash provided from operating activities decreased \$7.4 million for the thirty-nine weeks ended November 2, 2019, as compared to the thirty-nine weeks ended November 3, 2018. This decrease in cash from operating activities was primarily driven by an increase in inventory over last year to support upcoming product launches in conjunction with the decision to bring in inventory early in response to anticipated increases in tariffs. This decrease was offset by the increase in profitability, receivable collections, and the realization of prepaid expenses.

Investing Activities. Cash used in investing activities increased \$1.3 million for the thirty-nine weeks ended November 2, 2019 as compared to the thirty-nine weeks ended November 3, 2018. This increase in cash from investing activities was primarily driven by cash used to open additional shop-in-shops within select Walmart stores.

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Financing Activities. Cash used in financing activities increased \$5.4 million for the thirty-nine weeks ended November 2, 2019, as compared to the thirty-nine weeks ended November 3, 2018. This decrease in cash from financing activities was primarily driven by the draw on the credit line during the same period prior year that did not occur during the current year.

Capital Resources: As of November 2, 2019, we had a consolidated cash balance of \$6.2 million and approximately 42% of this balance was domiciled within the United States. We also have a line of credit which we can use to finance capital expenditures and working capital needs throughout the year. On September 11, 2019, we entered into the twentieth amendment to this credit agreement with our lender. Under the twentieth amendment, the bank line provides availability of up to \$20.0 million. Borrowings under the credit agreement are secured by our assets and a pledge of 66% of our ownership interest in certain of our foreign subsidiaries. The credit agreement expires on December 31, 2020 and contains various restrictions on indebtedness, liens, guarantees, redemptions, mergers, acquisitions or sale of assets, loans, transactions with affiliates and investments. The agreement limits the conditions under which the Company may declare dividends and repurchase shares. For example, we may not use the proceeds of the line of credit to repurchase shares. The commitment fee is 0.25% per annum and borrowings bear interest at LIBOR plus 3.25%. Financial covenants include maintaining minimum thresholds for cumulative earnings before interest, depreciation and amortization (“EBITDA”) for the third quarter of fiscal 2019 (as defined by the credit agreement), maintaining minimum liquidity at all times, maintaining a minimum fixed charge coverage ratio effective in the fourth quarter of fiscal 2019 (as defined in the credit agreement) and not exceeding a maximum funded debt to EBITDA ratio as of the end of the fourth quarter of fiscal 2019 (as defined in the credit agreement). The Company has a \$1.0 million letter of credit against the line of credit at the end of the third quarter of fiscal 2019. As of the end of the third quarter of fiscal 2019: (i) we were in compliance with all covenants; (ii) there were no borrowings under the line of credit; and (iii) there was \$19.0 million available for borrowing under the line of credit.

In fiscal 2019, we expect to spend a total of \$12 to \$14 million on capital expenditures. Capital spending through the thirty-nine weeks ended November 2, 2019 totaled \$10.1 million, on track with our full year plans. Capital spending in fiscal 2019 is expected to primarily support our store activity, including both new stores and remodels, and investments in information technology infrastructure.

We believe that cash generated from operations and borrowings under our credit agreement will be sufficient to fund our working capital and other cash flow requirements for the near future. Our credit agreement expires on December 31, 2020.

In August 2017, our Board of Directors adopted a share repurchase program authorizing the repurchase of up to \$20 million of our common stock. From the date of the program approval through November 2, 2019, we repurchased a total of 1.3 million shares at an average price of \$8.75 per share for an aggregate amount of \$11.2 million. As of November 2, 2019, we had \$8.8 million of availability under the 2017 Share Repurchase Program. However our ability to repurchase shares is limited by conditions set forth by our lender in our credit agreement.

Off-Balance Sheet Arrangements

None.

Inflation

We do not believe that inflation has had a material adverse impact on our business or operating results during the periods presented. We cannot provide assurance, however, that our business will not be affected by inflation in the future.

Critical Accounting Estimates

The preparation of financial statements in conformity with U.S. GAAP requires the appropriate application of certain accounting policies, which require us to make estimates and assumptions about future events and their impact on amounts reported in our financial statements and related notes. Since future events and their impact cannot be determined with certainty, the actual results will inevitably differ from our estimates. Such differences could be material to the financial statements.

We believe application of accounting policies, and the estimates inherently required therein, are reasonable. These accounting policies and estimates, including those related to inventory, long-lived assets, leases, revenue recognition and income taxes, are reevaluated on an ongoing basis, and adjustments are made when facts and circumstances dictate a change.

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Historically, we have found our application of accounting policies to be appropriate, and actual results have not differed materially from those determined using necessary estimates.

Our critical accounting policies and estimates are discussed in and should be read in conjunction with our Annual Report on Form 10-K, as filed with the Securities and Exchange Commission (SEC) on April 18, 2019, which includes audited consolidated financial statements for our 2018 and 2017 fiscal years and the five weeks ended February 3, 2018. Except for changes resulting from the adoption of new accounting standards during the period, including the new lease standard (See footnote 3 to the Condensed Consolidated Financial Statements), there have been no material changes to the critical accounting estimates disclosed in the 2018 Form 10-K.

Recent Accounting Pronouncements

See Note 1 to the Condensed Consolidated Financial Statements — Basis of Presentation — Recent Accounting Pronouncements – Adopted in the Current Year

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

There have been no material changes to our Quantitative and Qualitative Disclosures About Market Risk as disclosed in our Annual Report on Form 10-K for the year ended February 2, 2019 as filed with the SEC on April 18, 2019.

Item 4. Controls and Procedures.

Our management, with the participation of our President and Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures, as of the end of the period covered by this report. Our disclosure controls and procedures are designed to ensure that information required to be disclosed by us in the reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms and is accumulated and communicated to management, including our certifying officers, as appropriate to allow timely decisions regarding required disclosure. Based on the foregoing evaluation, our management, including the President and Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective as of November 2, 2019, the end of the period covered by this Quarterly Report.

It should be noted that our management, including the President and Chief Executive Officer and the Chief Financial Officer, does not expect that our disclosure controls and procedures or internal controls will prevent all error and all fraud. A control system, no matter how well conceived or operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty, and that breakdowns can occur because of simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the controls. The design of any system of controls is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, controls may become inadequate because of changes in conditions, or the degree of compliance with the policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

Changes in Internal Control Over Financial Reporting. The Company’s management, with the participation of the Company’s President and Chief Executive Officer and Chief Financial Officer, also conducted an evaluation of the Company’s internal control over financial reporting to determine whether any changes occurred during the period covered by this report that have materially affected, or are reasonably likely to materially affect, the Company’s internal control over financial reporting. There has been no changes in our internal control over financial reporting during the quarter covered by this report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II – OTHER INFORMATION

Item 1A. Risk Factors

There have been no material changes to our risk factors as disclosed in our Annual Report on Form 10-K for the year ended February 2, 2019 as filed with the SEC on April 18, 2019.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

ISSUER PURCHASES OF EQUITY SECURITIES

Period	(a) Total Number of Shares (or Units) Purchased (1)	(b) Average Price Paid Per Share (or Unit)	(c) Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans or Programs (2)	(d) Maximum Number (or Approximate Dollar Value) of Shares (or Units) that May Yet Be Purchased Under the Plans or Programs (2)
Aug. 4, 2019 - Aug. 31, 2019	-	-	-	\$ 8,795,529
Sept. 1, 2019 - Oct. 5, 2019	31	3.12	-	8,795,529
Oct. 6, 2019 - Nov. 2, 2019	99	3.82	-	8,795,529
Total	130	\$ 3.65	-	\$ 8,795,529

- (1) Represents shares of our common stock delivered to us in satisfaction of the tax withholding obligation of holders of restricted shares which vested during the quarter. Our equity incentive plans provide that the value of shares delivered to us to pay the withholding tax obligations is calculated at the closing trading price of our common stock on the date the relevant transaction occurs.
- (2) In August 2017, the Board of Directors adopted a share repurchase program authorizing the repurchase of up to \$20 million of our common stock. This program authorizes the Company to repurchase shares through September 30, 2020 and does not require the Company to repurchase any specific number of shares, and may be modified, suspended or terminated at any time without prior notice. Shares repurchased under the program will be subsequently retired.

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Item 6. Exhibits

The following is a list of exhibits filed as a part of the quarterly report on Form 10-Q:

Exhibit No.	Description
2.1	Agreement and Plan of Merger dated April 3, 2000 between Build-A-Bear Workshop, L.L.C. and the Registrant (incorporated by reference from Exhibit 2.1 to our Registration Statement on Form S-1, filed on August 12, 2004, Registration No. 333-118142)
3.1	Third Amended and Restated Certificate of Incorporation (incorporated by reference from Exhibit 3.1 of our Current Report on Form 8-K, filed on November 11, 2004)
3.2	Amended and Restated Bylaws, as amended through February 23, 2016 (incorporated by reference from Exhibit 3.1 of our Current Report on Form 8-K, filed on February 24, 2016)
4.1	Specimen Stock Certificate (incorporated by reference from Exhibit 4.1 to Amendment No. 3 to our Registration Statement on Form S-1, filed on October 1, 2004, Registration No. 333-118142)
10.1	Twentieth Amendment to Loan Documents between Build-A-Bear Workshop, Inc., Build-A-Bear Workshop Franchise Holdings, Inc., Build-A-Bear Entertainment, LLC, Build-A-Bear Retail Management, Inc., and Build-A-Bear Card Services, LLC, as Borrowers, and U.S. Bank National Association, as Lender, entered into effective as of September 11, 2019 (incorporated by reference from Exhibit 10.1 to our Current Report on Form 8-K, filed on September 11, 2019)
31.1	Rule 13a-14(a)/15d-14(a) certification (pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, executed by the President and Chief Executive Officer)
31.2	Rule 13a-14(a)/15d-14(a) certification (pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, executed by the Chief Financial Officer)
32.1	Section 1350 Certification (pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, executed by the President and Chief Executive Officer)
32.2	Section 1350 Certification (pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, executed by the Chief Financial Officer)
101.INS	XBRL Instance
101.SCH	XBRL Extension Schema
101.CAL	XBRL Extension Calculation
101.DEF	XBRL Extension Definition
101.LAB	XBRL Extension Label
101.PRE	XBRL Extension Presentation

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: December 12, 2019

BUILD-A-BEAR WORKSHOP, INC.
(Registrant)

By: /s/ Sharon John

Sharon John
President and Chief Executive Officer (on behalf of
the registrant and as principal executive officer)

By: /s/ Voin Todorovic

Voin Todorovic
Chief Financial Officer
(on behalf of the registrant and as principal
financial officer)

**CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002
AND RULE 13a-14(a) OF
THE SECURITIES EXCHANGE ACT OF 1934**

I, Sharon John, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Build-A-Bear Workshop, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ Sharon John

Sharon John
President and Chief Executive Officer
Build-A-Bear Workshop, Inc.
(Principal Executive Officer)

Date: December 12, 2019

**CERTIFICATION PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002
AND RULE 13a-14(a) OF
THE SECURITIES EXCHANGE ACT OF 1934**

I, Voin Todorovic, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Build-A-Bear Workshop, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ Voin Todorovic

Voin Todorovic
Chief Financial Officer
Build-A-Bear Workshop, Inc.
(Principal Financial Officer)

Date: December 12, 2019

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the quarterly report of Build-A-Bear Workshop, Inc. (the "Company") on Form 10-Q for the period ended November 2, 2019 filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Sharon John, President and Chief Executive Officer of the Company, certify, to the best of my knowledge, pursuant to Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Sharon John

Sharon John
President and Chief Executive Officer
Build-A-Bear Workshop, Inc.
(Principal Executive Officer)

Date: December 12, 2019

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the quarterly report of Build-A-Bear Workshop, Inc. (the "Company") on Form 10-Q for the period ended November 2, 2019 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Voin Todorovic, Chief Financial Officer of the Company, certify, to the best of my knowledge, pursuant to Rule 13a-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Voin Todorovic
Voin Todorovic
Chief Financial Officer
Build-A-Bear Workshop, Inc.
(Principal Financial Officer)

Date: December 12, 2019